FranklinCovey

LiveClicks

Webinars from the Division of Personnel

Resolving Generational Conflict:

Understanding and Navigating Generational Differences at Work

Leverage generational differences for competitive advantage.

The future is here. The book Workforce 2000 predicted over 20 years ago that today's managers would be juggling four generations of employees. Without question, Builders, Boomers, Gen X, and Millenials vote differently, work differently, buy differently, and want to be rewarded differently. So what are the differences between age groups, and what issues do the differences create?

In this 2-hour LiveClicks webinar backed by FranklinCovey content, participants learn how to understand the unique differences in age groups, discover effective ways to manage generational differences so that all age groups are satisfied, understand why and how all four generations respond differently in the workplace, and work through common friction points.

Program Focus:

- Reduce destructive generational stereotyping on work teams
- Ease generational tensions by learning why and how each generation responds differently in the workplace
- Get more done by leveraging strengths in other generations

This webinar comes with its own downloadable toolkit (participant guide) for use during and after the workshop. Attendees experience the training right from their desk, eliminating travel cost and reducing their organization's carbon footprint while minimizing time away from the office.

Competency: Integrity and Perceptiveness

Cost: $79.00

Each LiveClicks webinar is a low-cost module approximately two hours in length that offers compelling content and award-winning videos from FranklinCovey – and live engagement with a Division of Personnel trainer. This webinar can stand alone or be used in conjunction with other training programs or initiatives.

No need to worry about technology. LiveClicks webinars come to you via Adobe Connect Pro, a leading provider for web conferencing and e-learning. As long as the learner has Internet capability, a computer with speakers, Microsoft Internet Explorer 6 or more, Adobe Flash Player 8 or later and a telephone – connectivity should be no problem.

Enrollment is easy! Learners can enroll for a LiveClicks webinar using the same Online Enrollment Form provided for other workshops. Once enrolled, participants will receive instructions to access the webinar on the day and time the webinar is scheduled.

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